

27th December 2023

Dear Valued ONE Customer

Trans-Atlantic Westbound Trade – Emergency Surcharge (EMS)

With the ongoing threat to shipping in the Red Sea, we are forced to re-route vessels via the Cape of Good Hope. This is having an adverse effect on our overall operational efficiency, causing disruption throughout our service network and having a negative impact on our equipment supply - resulting in significantly higher costs.

In order to maintain our level of service we shall be implementing an **Emergency Surcharge (EMS)** with effect from **26th January 2024**.

EMS quantum : \$ 1000/20'ft and \$1350/40'ft and \$1700/Reefer container.

This EMS charge will apply to all shipments from North Europe, Mediterranean and Africa to the USA, Canada and Mexico under the Transatlantic Westbound scope.

For Latest Basic Ocean Freight rates, bunker related charges, receiving and terminal handling charges, security related charges and Peak Season charges these can be accessible via our website:

https://ecommm.one-line.com/ecom/CUP_HOM_3105.do

https://ecommm.one-line.com/ecom/CUP_HOM_3116.do?sessLocale=en

Should you require any further information please contact your local ONE office or ONE sales representative.

Yours faithfully,

Regional HQ London
Trans-Atlantic Trade Management
Ocean Network Express (Europe) Ltd.